November 16, 2021 Company name Rakuten Group, Inc. Representative Hiroshi Mikitani Chairman and CEO (Stock Code: 4755 Tokyo Stock Exchange First Section)

Rakuten Selected for Dow Jones Sustainability World Index

Rakuten Group, Inc. (the "Company") is pleased to announce that it has been selected for the second consecutive time as an index component of the 2021 Dow Jones Sustainability World Index (hereinafter "DJSI World Index"). The Company has also been selected as a component of the Dow Jones Sustainability Asia Pacific Index for the third consecutive year.

Member of Dow Jones Sustainability Indices

Powered by the S&P Global CSA

The Company's efforts and proactive disclosure of information regarding its environmental and social practices, which led to the selection in the DJSI World Index, were recognized across a broad range of categories: risk and crisis management, brand management, customer relationship management, environmental reporting, climate strategy with notably the participation in the RE100 initiative since 2019, social reporting, and corporate citizenship and philanthropy.

The Company has also been listed as a component of other major ESG indices including FTSE4Good Index Series, FTSE Blossom Japan Index, MSCI Japan Empowering Women Index (WIN), and S&P/JPX Carbon Efficient Index.

The Company's mission is to "empower people and society through innovation", and has been working towards the realization of a sustainable society. The Company will continue to take actions related to ESG issues, while communicating with stakeholders with transparency by disclosing company information in a timely and appropriate manner. For more information of the Company's ESG initiatives, please visit the Sustainability pages on its corporate website. (https://global.rakuten.com/corp/sustainability/)